



A few words from our CEO...

Welcome to our first newsletter back since COVID struck in March. I hope you are all both physically and emotionally well. What a crazy few months...

Despite our offices being closed to the public, we have been busy supporting the community throughout the whole of lockdown.

We haven't been able to deliver all of our usual services such as face to face volunteer support, training etc. but we have adapted and have been providing vital functions to support local groups and residents – you can find out more in the newsletter.

It's great to be back to (this new) 'normal'!
Take care of yourselves!

Steve Morris



COMMUNITY FUND Coronavirus Community Support Fund

CCSF is a Government funding programme which can help both COVID support activities and also help groups overcome liquidity issues.

What types of projects we can fund?

We want to fund activities supporting people and communities affected by COVID-19. We can't fund everyone. We will prioritise:

- organisations supporting people who are at high risk from COVID-19
- organisations supporting communities most likely to face increased demand and challenges as a direct result of COVID-19
- organisations which connect communities and support communities to work together to respond to COVID-19

For more info and to apply, go to:

www.tnlcommunityfund.org.uk/funding/covid-19



LOOKING FOR VOLUNTEERS?

If you have volunteer opportunities you would like us to promote through our channels, email Jo at

jwakefield@mansfieldcvss.org

How did we help?



Support given during the COVID Pandemic

During the COVID pandemic, Mansfield CVS has been here to support the communities of Mansfield.

Working alongside our partners at Mansfield District Council and other local organisations, we have provided much needed assistance to those who need it most.

Amongst many other services, here are some of our key highlights from March - June 2020.

EMERGENCY FOOD

Supporting the Mansfield & Ashfield Emergency Food Bank, we delivered

124

food parcels to those in need

HERE FOR YOU

Our newly created Befriending and Support Line took

4216

Phone calls from those who needed a friendly ear

VOLUNTEERS

We supported

88

people access volunteer opportunities

COMMUNITY

We reached out to

43

local community groups to support

MCVS COVID SUPPORT

March - July 2020

We received 4216 calls and this is how we responded



Emergency Food Parcels

17%

General Advice

29%



Shopping support

10%

Medication collections
6%



Befriending

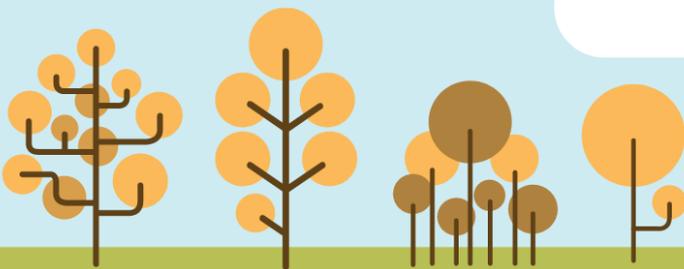
12%

Volunteer Support
7%



Miscellaneous

19%





Who are we?

Scintilla offer a wide range of fully accredited training courses. Our experienced staff will support you to achieve your goals and learn new skills in a supportive and relaxed environment.

Courses vary in length from 2 or 3 days to 5 or 6 days and cover many different subjects.

If you are over 19 and claiming benefits, courses will be fully funded, however, if not, we offer very reasonable rates, contact us to discuss.

We use the AIM Awards and City & Guilds awarding bodies to deliver our qualifications.

Our experienced staff will support you to achieve your qualification using a variety of methods. We may observe you carrying out activities, we may discuss things with you and write down the discussions or we may ask you to complete workbooks.

Whichever method we use, we will gather evidence to ensure you have learnt the necessary skills to achieve a qualification in your chosen subject(s).

On successful completion of a course, you will receive a recognised qualification and certificate.



Digital Employability Training

**Want to get a job? Want to learn new digital skills?
Contact us and we can help!**

To qualify for this exciting opportunity, you must:

- Be over 16
- Be Unemployed
- Be claiming benefits
- Not be on any other ESF Funded programmes at the same time.

Our courses, starting from 3rd August and running fortnightly, will provide you with the knowledge and skills to prepare you for employment.

Once you have completed the course, we will continue to work with you for up to 6 months, offering information, advice and guidance around gaining employment.

Courses include:

Basic computer use
Interview techniques
Creating an online profile
Remote interview skills
Email skills
Creating a digital CV
Excel skills
Job search sessions
Online safety

Contact Caroline on **01623 392 444** or **07763 130900** either by calling, text or WhatsApp or email chorsman@scintillaspark.co.uk

Volunteer Sales Assistant

The role of the Sales Assistant is to assist the manager in the day to day running of the Donate and Dazzle shop.

Shop responsibilities:

- Be attentive to customers' needs and help them find products they are looking for in the shop.
- Give information about the features, offers, quality, care and availability of different products and services, as required.
- Make sure that all stock is on display, tidy, and located in the correct area.
- Ensure the correct garments hangers are used and positioned correctly on the rail.
- Ensure all stock is regularly checked for out of date, and removed as and when necessary.
- Ensure all shelving and surfaces are kept clean and tidy and that the sales area is kept clean and tidy.
- Ensure the desk area is kept clean and tidy and that any documents/ valuable/ money is secure.
- Be aware of what all the customers in the shop are doing, to guard against shoplifting.
- Serve hot drinks politely and safely.
- Handle the payment for any purchases.
- Cashing up (or assisting with) at end of day.
- Attend ongoing training and strive constantly to improve your abilities.
- Faithfully carry out all tasks delegated by the Manager or person in charge.
- Maintain any paperwork required by the Manager.

Skills:

Sales Assistants have many diverse tasks and always need to be friendly and professional with customers.

Key skills and qualities include:

- A desire to help others
- Honesty and reliability
- Good teamwork
- Flexibility to do different tasks
- Ability to be friendly and polite, even when tired, or under pressure
- Ability to follow procedures correctly, such as using a till
- Confidence in giving advice and information

Volunteer Online Sales Assistant

The role of the Online Sales Assistant is to assist the manager in the day to day running of the Charity's eBay shop.

Responsibilities:

- List and/or revise products in line with specified guidance.
- Take and use attractive photographs of products to make them appealing for sale.
- Print labels and package items ready for posting.
- Use the franking machine to weigh items and mark with correct postage value.
- Respond to customer questions, queries and general messages.
- Regular maintenance of the eBay shop to check that correct details have been entered to maximise sales.
- Share new products on the charity Facebook page.
- Maintain and tidy stock cupboards and areas.
- Attend ongoing training and strive constantly to improve your abilities.
- Faithfully carry out all tasks delegated by the Manager or person in charge.
- Maintain any paperwork required by the Manager.
- Read and follow notices left by the Manager or other staff.
- Be aware of, follow, and help to implement our Health and Safety Policy and procedures.

Skills:

Online Sales Assistants have many diverse tasks and always need to be friendly and professional with customers and colleagues.

Key skills and qualities include:

- A desire to help others
- Good teamwork
- Flexibility to do different tasks
- Ability to follow procedures correctly
- Attention to detail
- Creativity and flair to help promote items

For more information about the roles or to apply, contact Hetty's directly by emailing Tracey:
Tracey.Crosby@hettys.org.uk

Would you like to become a little more active?

We have 50 resistance bands we're giving away. Get in touch on details below and I'll organise one to be sent to you in the post. It's completely free from Sport England and We are Undefeatable Mansfield

Stephen Cooper

Tel: 01623 392 444 or 07395 926578 or email:

scooper@mansfieldcvs.org



Physical Activity Survey

We want to find out about local activity levels, particularly during the COVID Pandemic. The survey is quick to fill in and everyone that takes part will be entered into our prize draw.

Please share out to your contacts in the Mansfield area. Survey closes on 14th August 2020.

DID YOU VOLUNTEER TO HELP SOMEONE DURING COVID-19?



DID YOU HELP WITH SHOPPING, PRESCRIPTION COLLECTIONS, BEFRIENDING?

WOULD YOU LIKE TO BECOME A WALK AND TALK BUDDY?



If you volunteered to help somebody during the COVID pandemic, would you like to take it a step further and become a Walk and Talk Buddy?

If you can spare just a few hours a week, get in touch with Yvonne to find out more.

01623 392444 or email yHUDSON@mansfieldcvs.org